Dispatcher Dashboard

The Dispatcher dashboard is designed to be an easy way for the dispatcher to view the status of drivers and any unanswered requests as well as working as a hub to access every part of the system in one place. The dashboard is broken down into three main sections: Trailer Management, Driver management and Request management.

Trailer Management

Trailer management is essentially a hub use to access the screens required for a dispatcher to review the status and history of each trailer in the yard. Through this section the Dispatcher is able to view the Trailer list, the Overdue trailer list, broken seal incidents and trailer repair incidents. Each of these screens will be discussed in detail later.

Driver Manager

The Driver Manager section has a list of all drivers currently working and what their status is (Available, On Task, On Break, On Lunch). This can be used as a quick reference for the dispatcher to know how many drivers he has available at any time. The Dispatcher may also open the Driver screen for any specific driver by selecting them from the list. Alternatively he may open the Driver manager screen which has more detailed information about all the drivers and will be discussed in detail later.